

Identity & Fraud Protection



Dear UUP Member,

Did you know that Americans lost more than \$12.5 billion to cybercrime in 2023.1 And, if you're a victim of identity theft, it can take months to resolve.2,3

MetLife + Aura Identity and Fraud Protection can help proactively protect you and up to 10 adults and unlimited minors⁴ from identity theft, scams and cybercrime.

Plus, get discounted rates when you enroll through UUP.

This all-in-one digital security solution includes:

- Identity Theft & Financial Fraud Protection: Keep your personal, credit, and financial info secure in one place and protected with proactive controls, advanced threat detection and actionable alerts.
- Scam & Cybercrime Prevention: Our powerful suite of advanced digital tools helps catch and block scams, spam and phishing attempts.
- Smart Family Safety: With unique features like Secure Family Sharing and a Digital Parenting Suite, we make it easier than ever for members to help loved ones safely navigate the digital world.
- Resolution & Reimbursement: Customers can rely on 24/7 USbased support and expert fraud resolution. Plus, each enrolled adult is covered by an individual \$5M ID theft insurance policy.5

Just a couple of minutes is all it takes.

- Discounted rates for UUP members
- \$5 million identity theft insurance per adult member⁵
- Protection for up to 10 adults and unlimited minors4

Visit

uupinfo.org go to Benefits, Members, Member Services Trust, MetLife AURA

Call Aura Customer Support with questions at 844-931-2872

Enroll now for coverage effective upon enrollment!

Welcome to the digitally-defended life.







Effortless online protection

Get answers to our most frequently asked questions

Why is having MetLife + Aura Identity and Fraud Protection so important?

You do so much online, from banking to shopping, which makes your personal information more vulnerable to identity and financial fraud. Enjoy the confidence that comes with knowing that you've taken a big step in protecting yourself from online threats, identity theft and fraud.

What are some of the advantages of this protection?

Aura offers robust protection by monitoring your personal info, credit, finances and devices and alerting you of suspicious activity. It even takes proactive measures to help stop fraud before it happens. If you are a victim of fraud, an experienced Resolution Specialist will help you navigate credit bureaus, help initiate credit freezes or locks and work with you to resolve your fraud incident.

How are my finances and credit protected?

Aura monitors your credit, financial accounts, home and auto titles and more. You'll get alerted to credit inquiries, like if someone tries to open a new credit card or bank account in your name.

What kind of online and device security tools are available?

Every plan comes with intelligent safety tools, including VPN/Wi-Fi security, antivirus, password manager and more to protect your online privacy and data.

How is my identity protected?

It's protected through extensive monitoring of your Social Security number, driver's license, passport, ID and more. Plus, Aura requests the removal of your data from broker lists to help reduce spam like robocalls and robotexts.

What else do I get?

Every digital security plan comes with \$5 million in identity theft insurance.⁵



Enroll now!

From the UUP home Page uupinfo.org go to Benefits, Members, Member Services Trust, MetLife AURA

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- 1. 2023 IC3Report.pdf, 2023 Federal Bureau of Investigation 2023 Internet Crime Complaint Center Report.
- 2. Cybersecurity Stats: Facts And Figures You Should Know Forbes Advisor, Updated August 28, 2024.
- 3. How to Recover From Identity Theft: Step-by-Step Guide, businessinsider.com. August 19, 2024.
- 4. Account owners may also add unlimited minors (under 18) to their plan, if they have parental guardianship rights over the minor. The minor's alerts will only be available for the account owner to review.
- 5. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

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