



Global Cultural Diversity and Inclusion Communicating Effectively in a World of Difference

Monday, January 13, 2020

Workshop Description

In this one-day workshop, participants will acquire knowledge about different communication styles, and they will also learn about the differences and similarities between the generations in the workplace. Participants will acquire skills in effective listening, messaging, empathy, and ways to identify the intention of a message and to respond appropriately. Participants will have the opportunity to engage in interactive sessions in which they can explore their own communication styles and they will take away a plan for ongoing refinement of their communication skills.



**This workshop is
being offered through
the New York
State/United
University
Professions Joint
Labor-Management
Committees**

**Location:
SUNY DELHI
454 Delhi Dr.
Bush Hall,
Room 131 & 138 Delhi,
NY 13753**

**This is a full-day
workshop
9:00 a.m. – 4:00 p.m.
Application
deadline
January 6, 2020**

**FOR INFORMATION AND
APPLICATION
CONTACT:**

Email:

nysuuplmc@goer.ny.gov

NYS/UUP/JLMC
2 Empire State Plaza, 8th Fl.
Albany, New York 12223

Phone: 518.486.4666