

Listening Communication Skills

Master Effective Body
Language Well
Non-verbal Business Cross Good
Message Active Empathic
Cultural Listen



RESPECTFUL COMMUNICATION AND CONFLICT RESOLUTION

August 9, 2017

Workshop Description:

This workshop for SUNY UUP-represented employees moves beyond communication "basics" and examines how what we say can affect those around us. Participants are encouraged to identify their role in contributing to respect, tension or problems in the workplace. Techniques for making sure we understand what someone has said, caring about the way we come across and showing people we value their ideas are shared. This course also addresses ways to resolve conflict while improving relationships.



This course is being offered through the
New York State/United University Professions Joint Labor-Management Committees

Location:
4 Tower Place
Sixth Floor, Room 608
Albany, NY

This is a full-day workshop
9:00 a.m. – 4:30 p.m.

Application deadline
July 28, 2017

FOR MORE INFORMATION CONTACT:

NYS/UUP/JLMC
2 Empire State Plaza, 13th Fl.
Albany, New York 12223

Phone - 518.486.4666
FAX - 518.486.9220
Email - nysuuplmc@goer.ny.gov