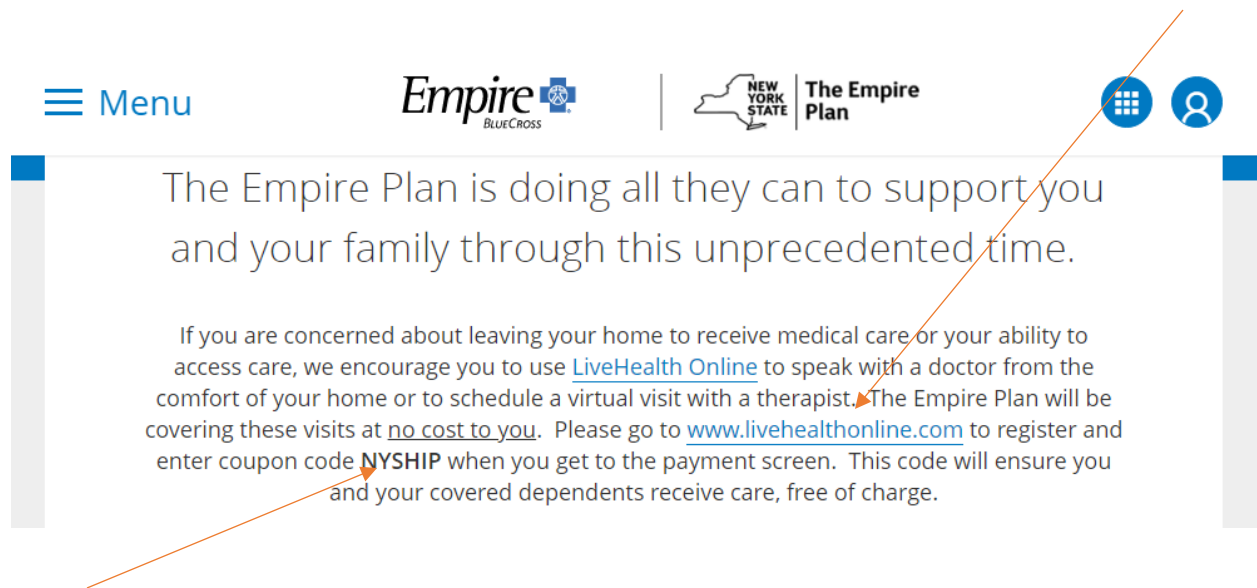


March 26, 2020

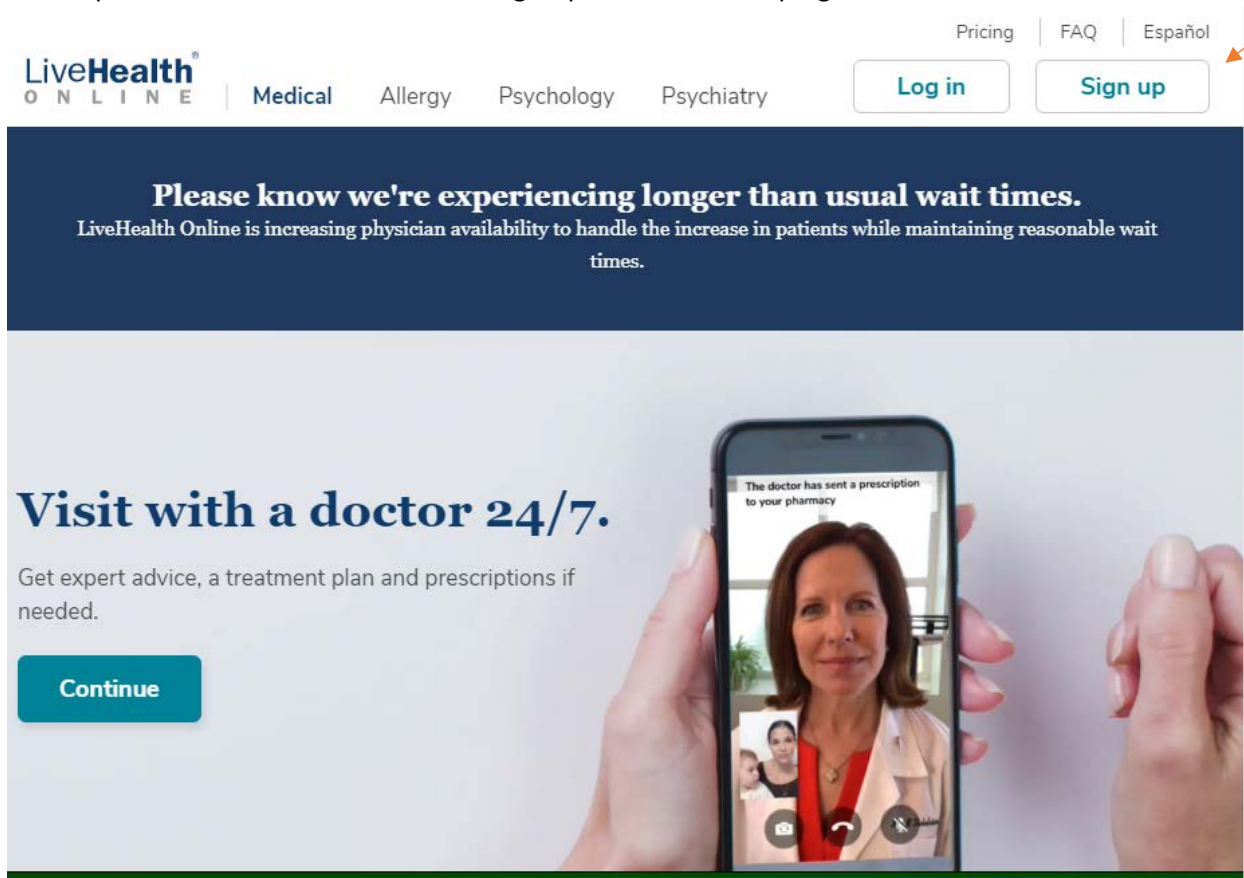
INSTRUCTIONS FOR MEDICAL VISIT, CLICK [HERE](#) FOR INSTRUCTIONS FOR THERAPIST VISIT

Step 1: Go to Empire Plan custom microsite – www.empireblue.com/nys On this screen, you will see the below screen which will have links to the LiveHealth Online website as well as the coupon code needed to access care, free of charge.

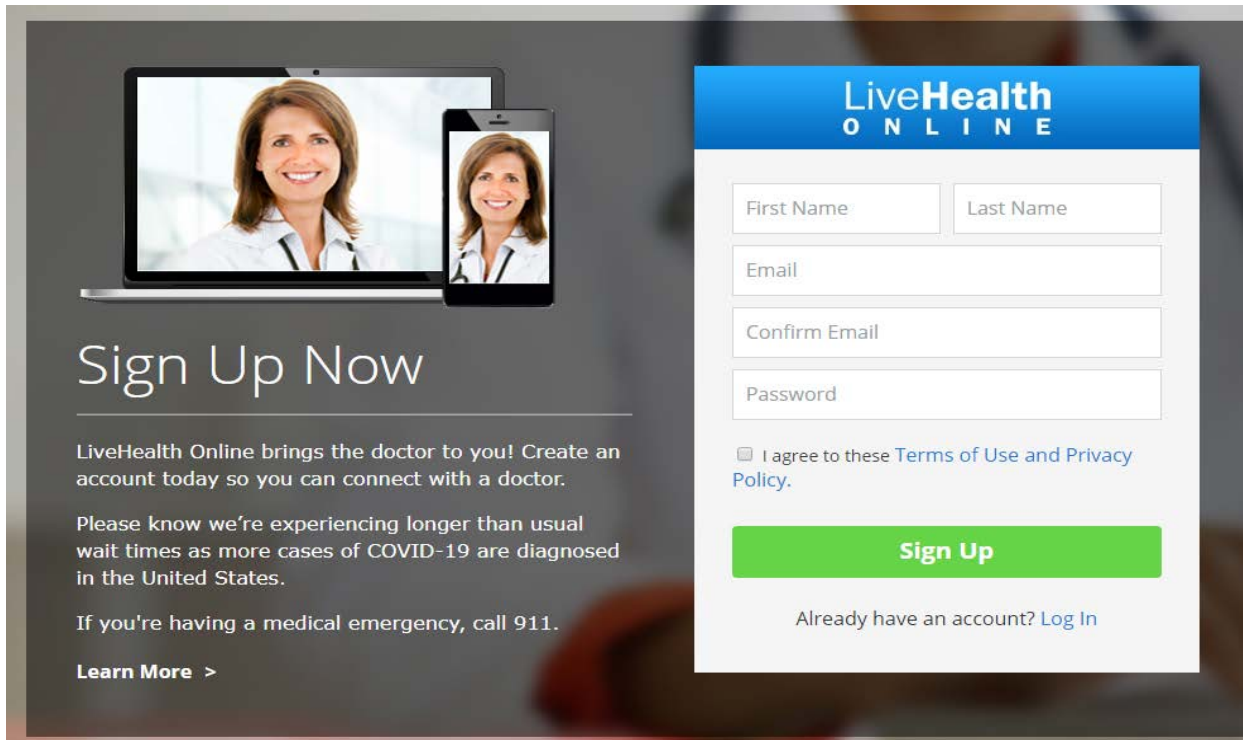


March 26, 2020

Step 2: When member clicks on link to LiveHealth Online (www.livehealthonline.com), below screen will come up. Member will then click on the Sign Up button in the top right corner of the screen.



Step 3: At this screen, member will begin the Sign Up process



The banner features a dark background with a blurred image of a doctor. On the left, a laptop and a smartphone both display a smiling female doctor. The text 'Sign Up Now' is prominently displayed in white. Below it, a paragraph explains that LiveHealth Online brings the doctor to you and encourages account creation. A second paragraph notes longer wait times due to COVID-19. A third paragraph provides the emergency number 911. A 'Learn More' link with a right-pointing arrow is at the bottom left. On the right, a white sign-up form is overlaid on a blue header that reads 'LiveHealth ONLINE'. The form includes fields for 'First Name', 'Last Name', 'Email', 'Confirm Email', and 'Password'. A checkbox for 'I agree to these Terms of Use and Privacy Policy.' is present, with a link to the policy. A green 'Sign Up' button is at the bottom of the form, and a 'Log In' link is below it.

Sign Up Now

LiveHealth Online brings the doctor to you! Create an account today so you can connect with a doctor.

Please know we're experiencing longer than usual wait times as more cases of COVID-19 are diagnosed in the United States.

If you're having a medical emergency, call 911.

[Learn More >](#)

LiveHealth ONLINE

First Name Last Name

Email

Confirm Email

Password

I agree to these [Terms of Use and Privacy Policy](#).

Sign Up

Already have an account? [Log In](#)

- ✓ Get Started
- Your Visit**
- Pharmacy
- Payment
- Your Provider

Your Visit

What would you like to discuss today?

- | | |
|--|---|
| <input type="checkbox"/> Cold | <input type="checkbox"/> Other |
| <input type="checkbox"/> Fever | <input type="checkbox"/> Rash |
| <input type="checkbox"/> Flu-Like Symptoms | <input type="checkbox"/> Stomachache |
| <input type="checkbox"/> Headache | <input type="checkbox"/> <input type="text" value="Other"/> |

What is your current physical address in the event of a medical emergency?

Are you allergic to any medications?

Are you now or could you be pregnant?

Medical History

CONDITIONS

Have you ever been diagnosed with any of the following conditions?

- | | |
|---|---|
| <input type="checkbox"/> Alcohol Use Disorder | <input type="checkbox"/> Fibromyalgia |
| <input type="checkbox"/> Allergies | <input type="checkbox"/> Gastrointestinal Bleeding |
| <input type="checkbox"/> Anxiety | <input type="checkbox"/> Glaucoma |
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Gout |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Headaches |
| <input type="checkbox"/> Atrial Fibrillation | <input type="checkbox"/> Hearing Loss |
| <input type="checkbox"/> Attention Deficit Disorder | <input type="checkbox"/> Heart Disease |
| <input type="checkbox"/> Back Pain | <input type="checkbox"/> Heartburn, Reflux |
| <input type="checkbox"/> Bipolar Disorder | <input type="checkbox"/> High Blood Pressure/Hypertension |
| <input type="checkbox"/> Blood Clots | <input type="checkbox"/> High Cholesterol |
| <input type="checkbox"/> Breast Disease | <input type="checkbox"/> Immune Deficiency |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Irritable Bowel Syndrome |
| <input type="checkbox"/> Chronic Fatigue Syndrome | <input type="checkbox"/> Kidney Stones |
| <input type="checkbox"/> Chronic Kidney Disease | <input type="checkbox"/> Macular Degeneration |
| <input type="checkbox"/> Chronic Liver Disease | <input type="checkbox"/> Migraine |

- ✓ Get Started
- ✓ Your Visit
- Pharmacy
- Payment
- Your Provider

Pharmacy

Where would you like prescriptions sent?

CVS/pharmacy #0375
RETAIL
260 DELAWARE AVENUE
DELMAR, NY 12054
(518) 439-0516

Another Pharmacy

Back

Continue

Enter your Empire Plan ID number from your ID card.

- ✓ Get Started
- ✓ Your Visit
- ✓ Pharmacy
- Payment
- Your Provider

Insurance

I have insurance
Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Health plan

I don't have insurance

My plan isn't listed / Prefer not to answer

Continue

Enter Coupon Code here

- ✓ Get Started
- ✓ Your Visit
- ✓ Pharmacy
- Payment
- Your Provider

Payment


You're about to be connected with a highly qualified provider. Please enter your payment information below.

Your Cost: \$59.00

COUPON CODE

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

Credit Card Information



Name on Card

Credit Card Number Security Code

Month Year

Billing Address

Once Coupon Code entered, cost of visit will drop to \$0

- ✓ Get Started
- ✓ Your Visit
- ✓ Pharmacy
- Payment
- Your Provider

Payment

You're about to be connected with a highly qualified provider. Please enter your payment information below.

Your Cost: \$0.00

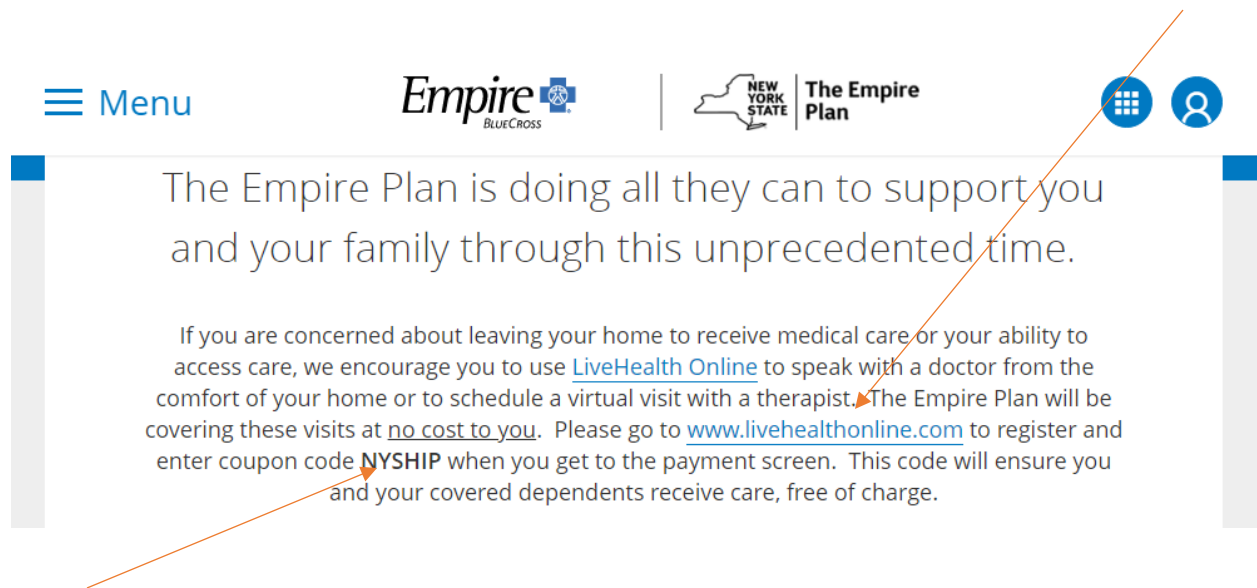
NYSHIP

Coupon applied.

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

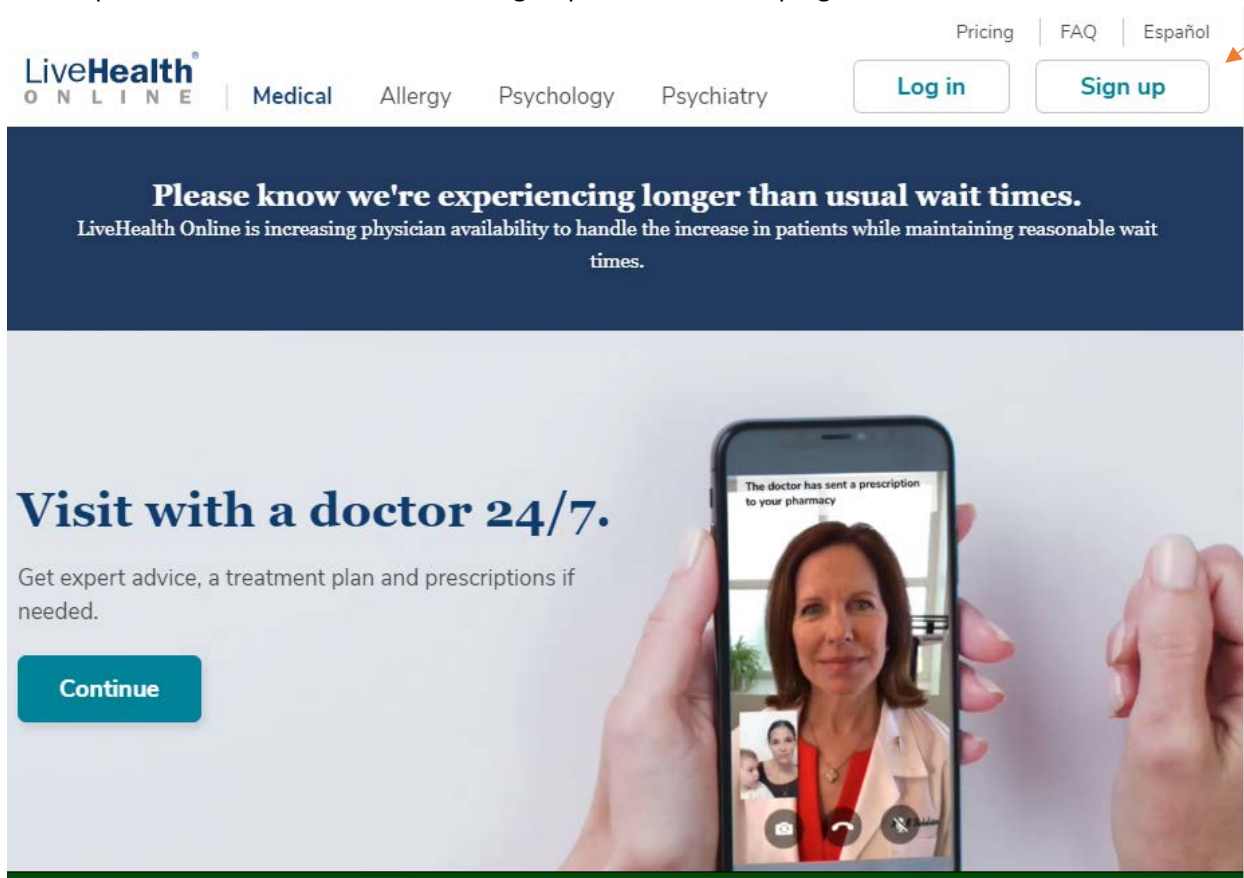
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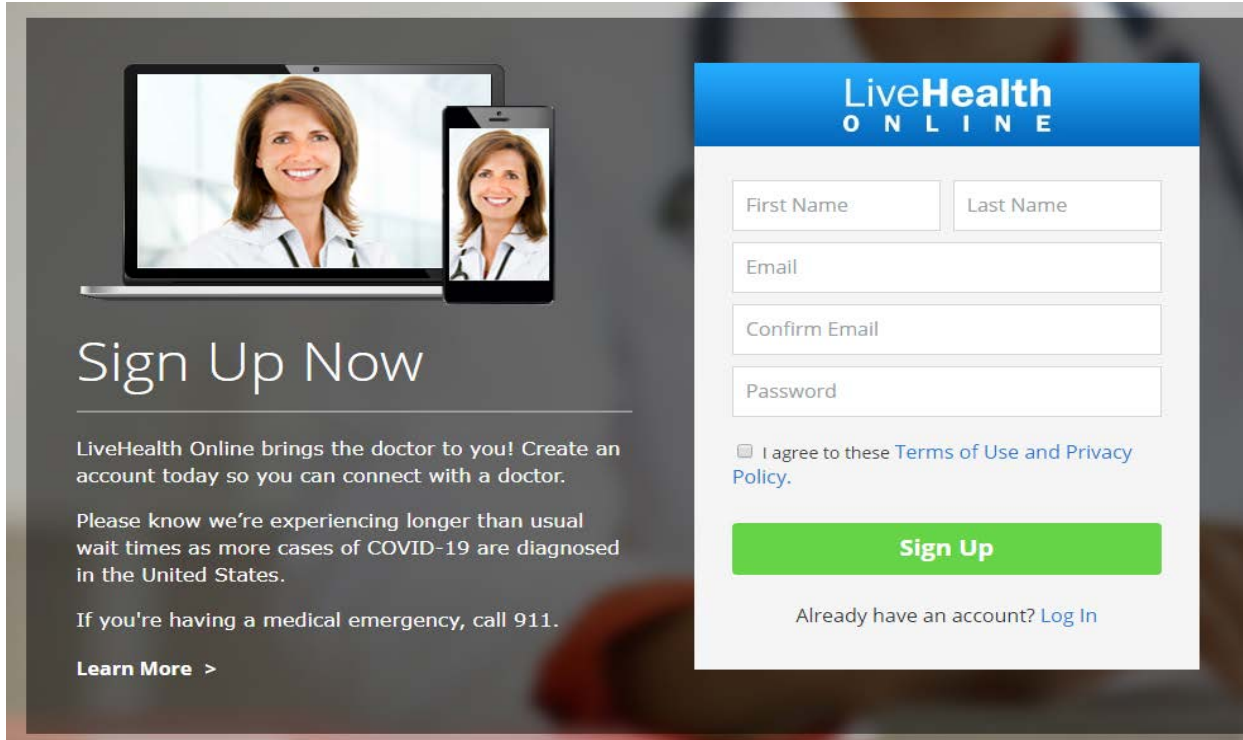


March 26, 2020

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[Learn More >](#)

LiveHealth ONLINE

First Name

Last Name

Email

Confirm Email


Password

I agree to these [Terms of Use and Privacy Policy](#).

Sign Up

Already have an account? [Log In](#)


Home My Providers My Records Test My Computer Add Service Key 🔍 📅 15 ✉




LiveHealth Online
Psychology

Psychologists and Therapists are here to help if you're feeling stressed, anxious or need to talk to someone. Please call 1-888-548-3432 7am - 11pm to schedule an appointment or click on the Appointment tab. Online [More](#) ▾

Schedule an Appointment

 Choose by Date ▾

 Choose by Provider ▾

Schedule an Appointment



Choose by Date



March 2020							April 2020						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7				1	2	3	4
8	9	10	11	12	13	14	5	6	7	8	9	10	11
15	16	17	18	19	20	21	12	13	14	15	16	17	18
22	23	24	25	26	27	28	19	20	21	22	23	24	25
29	30	31					26	27	28	29	30		

Visit cost will be waived at the time of the therapist visit once coupon code is entered on the payment screen.

Thursday, March 26, 2020



Nicole Daisy-Etienne

Psychologist

[View Profile >](#)

Visit Cost: \$95.00
may be covered by your insurance or employer

9:00 PM 10:00 PM

CLOSE



Choose by Provider



Schedule Appointment

Thursday, March 26, 2020 at 9:00 PM EDT with Nicole V. Daisy-Etienne, Psychologist

Who is this visit for?

- Myself
- My child

What phone number should a provider call for follow-up, if needed?*

Back **Continue**

If you prefer to schedule by phone, call 1-888-LiveHealth (1-888-548-3432).

Schedule Appointment - Payment Method

Thursday, March 26, 2020 at 9:00 PM EDT with Nicole V. Daisy-Etienne, Psychologist

Appointment Cancellation Policy: You may be charged \$25 if you miss this appointment or cancel the appointment with less than 24 hours' notice. If you need to reschedule or cancel your appointment, visit us online or by calling 1-888-LiveHealth.

Credit Card Information

- Use credit card ending in 5818
- Use a different credit card

Back **Continue**

If you prefer to schedule by phone, call 1-888-LiveHealth (1-888-548-3432).

Credit card information required to secure appointment. Credit card will not be charged when scheduling appointment. Credit card will only be charged if appointment is not cancelled within 24 hours.

 Appointment Details



Nicole V. Daisy-Etienne

Psychologist

9:00 PM EDT

Thursday, March 26, 2020

[Cancel](#)

[Schedule Appointment](#)

If you prefer to schedule by phone, call 1-888-LiveHealth (1-888-548-3432).